



SATISFACTION GUARANTEE

If within 10 days after delivery the purchaser decides for any reason to return the product, Audere will refund the purchase price of the product subject to the following conditions: return the product in new condition; follow the shipping instructions under the Limited Warranty section; refunds will issued to the purchaser by the original payment method; and refunds do not include shipping and handling.

LIMITED WARRANTY

What this warranty covers:

Audere Audio warrants its Products to be free from defects in materials and workmanship for one year from the purchase date and is available to the original purchaser.

The limited warranty does not cover:

- Damage caused by misuse or abuse;
- Exposure to environmental extremes;
- Products that have been modified;
- Shipping damages of any sort;
- Damage due to use that is not in conformity with factory specifications;
- Normal wear and tear or parts intended to be replaced due to normal use;
- Claims based on the subjective issue of tonal characteristics;
- Product on which the date code/serial number has been defaced, modified, or removed.

What Audere Audio will do:

If, in our sole determination, the defect is covered by the Limited Warranty, Audere Audio will promptly repair or replace the product, as we determine to be appropriate, and return it prepaid to the purchaser. If the defect is not covered or is excluded from this Limited Warranty it will be returned without repair or replacement, shipping and insurance to be paid by purchaser.

AUDERE ENGINEERING IS NOT LIABLE FOR MODIFICATIONS MADE TO YOUR INSTRUMENT EVEN IF THOSE MODIFICATIONS WERE MADE TO FACILITATE PRODUCT INSTALLATION. YOU SHOULD EVALUATE THE PRODUCT FULLY PRIOR TO A FULL INSTALLATION.

IN NO EVENT SHALL AUDERE AUDIO BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. THIS LIMITED WARRANTY IS GIVEN AS YOUR EXCLUSIVE REMEDY AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY

In the case of conflicting terms and conditions between this Limited Warranty and any purchase order, contracts or invoices, this Limited Warranty is the controlling document.

Shipping instructions:

1. Contact Audere Audio within the warranty period and obtain a Return Authorization (RA) number and ship to address prior to shipping.
2. Package the product for safe shipping. Mark the RA number prominently on the outside of the box.
3. Include inside the box the RA number, your name, and address.
4. Ship the product prepaid and insured within 2 weeks of the RA issue date.

Your rights under state law:

This limited warranty gives you specific legal rights and you may have other rights which vary from state to state; for example some states do not allow all of the limitations on warranties.

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